Braille House

Making Tourism Accessible for Visitors who are Blind or have Low Vision

RESOURCES

# SAMPLE

## Welcome to Hotel Q

The information provided in this large print and braille guide is also available in audio by using the tactile QR code indicator below.

In the unlikely event of an **emergency** and the **need to evacuate**, a long low siren will sound. If this happens during your stay:

- Do not use the elevator.
- The emergency exit stairs are located at the end of the hall (exit your room and turn left).
- Take the stairs to the ground floor, exit the building and cross the grassed area to the assembly point.
- If you are on the ground floor during an evacuation, you will find the emergency exit to the left when facing the elevator.

To locate the dog guide relief area, step out of the main hotel door, turn right, and walk straight ahead to the grassy patch. The grassy patch is 4m x 4m with a rubbish bin in the northwest corner.

Once inside your room, the **bathroom** is via the door to your right.

Outside the bathroom, on the right-hand-side of the bathroom doorframe, is the **remote control for the air conditioning**. This is pre-set at 23 degrees.

Moving from the entry door through your room:

- Your queen **bed** is located toward the back left corner.
- There are **bedside tables** on both sides of the bedhead.
- There is a double **power point** above each bedside table, to the right of the light switches.
- **Curtains** open from the centre of the back wall to the corners.
- The **TV** is on the wall to the right. The **TV remote control** has been left for you on the table below the window. The "on" button is in the top left corner of the control.
- **Wi-Fi** access is free. Select "Hotel Q" for the network and enter "BH507" for the access code.
- To the right of the table is a bench to rest your **suitcase**.

A **telephone** is located on the table. If you need assistance, dial "9" to reach Reception. The phone keypad has 12 buttons – four rows of three. "9" is the third button on the third row.

Located under the TV is a **tea and coffee making facility.** To the right of the jug, you will find:

1. Sugar
2. Tea bags
3. Coffee
4. Complimentary biscuits

There is a mini **refrigerator** underneath the bench, with the door opening left to right. Complimentary milk is provided.

To the right of the tea and coffee making facility is your **wardrobe**. In the wardrobe there are:

- Clothes hangers
- A spare blanket
- A spare pillow
- An iron and ironing board
- A safe. Instructions to use the safe are in braille and large print and sit on top of the safe.

In the bathroom, as you enter:

- The basin is on your right-hand-side.
- On the wall to the right of the basin, below the light switch, is a power point.
- The soap is on the left of the basin and a hair dryer is in the top draw on the left.
- Towels are on the rails on the back wall.
- The toilet is on your left.
- The shower is in the back left-hand corner and has no door.
- In the shower, on the ledge to the back, the shampoo is on the left, the conditioner in the middle and the shower gel is on the right.

Also available as...