Braille House

Making Tourism Accessible for Visitors who are Blind or have Low Vision

RESOURCES

WELCOME TO HOTEL Q

The information provided in this large print and braille guide is also available in audio by using the tactile QR code indicator below.

Hotel Q is dedicated to making your stay as safe, comfortable and enjoyable as possible. Please do not hesitate to speak with our reception staff if we may be of assistance to you.

Your accessibility friendly room, designed for visitors who are blind or have low vision, is **room number 101**.

Room 101 is accessible via the **elevator** to your left, when standing at the Reception Desk.

Room 101, located on the 1st floor, is the first room to the left of the elevators as you exit.

In the unlikely event of an **emergency** and the **need to evacuate**, a long low siren will sound. If this happens during your stay:

- Do not use the elevator.
- The emergency exit stairs are located to the right of the elevator as you exit.
- Take the stairs to the reception area.
- Make your way to the emergency evacuation gathering point directly opposite the main reception area.

To enter your room, insert your room **key** in the slot above the handle.

Once inside your room, the **bathroom** is via the door to your right.

In the bathroom, as you enter:

- The basin is on your right-hand-side.
- On the wall to the right of the basin, below the light switch, is a power point.
- The soap is on the left of the basin and a hair dryer is in the top draw on the left.
- Towels are on the rails on the back wall.
- The toilet is on your left.
- The shower is in the back left-hand corner and has no door.
- In the shower, on the ledge to the back, the shampoo is on the left, the conditioner in the middle and the shower gel is on the right.

Outside the bathroom, on the right-hand-side of the bathroom doorframe, is the **remote control for the air conditioning**. This is preset at 23 degrees.

The main part of your room features a **tea and coffee making facility** on your left. On the shelf above the jug, you will find:

- Sugar to the left
- Tea bags in the middle
- Coffee to the right
- Complimentary biscuits to the far right

To the left of the jug is the **telephone**. If you need assistance, dial “9” to reach Reception. The phone keypad has 12 buttons – four rows of three. “9” is the third button on the third row.

There is a mini **refrigerator** underneath the bench, with the door opening left to right. Complimentary milk is provided.

To the right of the tea and coffee making facility is your **wardrobe**. In the wardrobe there are:

- Clothes hangers
- A spare blanket
- A spare pillow
- An iron and ironing board
- A safe. Instructions to use the safe are in braille and large print and sit on top of the safe.

Moving from the entry door to your room:

- Your queen **bed** is located towards the back left side of the room.
- There are **bedside tables** on both sides of the bedhead.
- There is a double **power point** above each bedside table, to the right of the light switches.
- **Curtains** open from the centre on the wall to the back.
- A **lounge chair** is to the right side of centre of the back wall

- The **TV** is on the wall to the right. The **TV remote control** has been left for you on the desk below the TV. The “on” button is on the top left corner of the control.
- A **compendium** of hotel facilities, with a large print and braille index, is on the desk to the right.
- **Wi-Fi** access is free. Select “Hotel Q” for the network and enter “BH507” for the access code.
- To the right of the desk is a bench to rest your **suitcase**.

At the hotel Reception we have available a tactile map of our facilities.