

Our Mission:

To empower people of all ages who are blind or have low vision through alternative formats.

Our Future:

More people using Braille more often	The default provider of Braille training	Widely used national library service	An effective advocate for the benefits of touch literacy
--------------------------------------	--	--------------------------------------	--

Larger, well trained and better equipped team organised in specialist roles, embracing a team-based culture, in new custom designed premises. Greater diversity and certainty of funding.

Values:

Integrity We do what’s right and act with kindness, transparency, and honesty.	Respect All our interactions are constructive, collaborative, and considerate of others. Together we deliver our best.	Empowerment We provide opportunity for all – clients, Volunteers, and staff – to be involved and do their best.	Sustainability Building on our foundations, we look forward and adapt to change to ensure longevity.	High Expectations We are committed to providing our clients, the community, and one another with high-quality service and resources.
--	--	---	--	--

Strategies:

Develop a sustainable Braille training business <ul style="list-style-type: none"> • ‘Bed in’ the current system • Achieve consistent growth – NDIS • Increase Braille for Print Users • Increase no. trainers as required. 	Encourage widespread use of Braille library services <ul style="list-style-type: none"> • Increase online presence • Maximise membership and usage • Enhance production and distribution workflows 	Pursue viable ‘fee for service’ Braille business <ul style="list-style-type: none"> • Leverage Accessible Tourism and Industry group opportunities • Pricing to ensure a contribution to overheads. 	Advocate for the benefits of touch literacy <ul style="list-style-type: none"> • Continue to convey the compelling case for support • Collaborate with like-minded partners
--	--	--	--

Enabled by:

A passionate, engaged and capable team <ul style="list-style-type: none"> • Embed new recruitment, induction, onboarding processes • A systemised approach to training staff and volunteers 	Upgraded, fit for purpose systems and facilities <ul style="list-style-type: none"> • Continued upgrade of equipment • Low-cost building improvements • Plan and develop new premises including capital raising project 	Financial sustainability <ul style="list-style-type: none"> • Seek government and philanthropic funding • Encourage NDIS funded training • Ensure longer-term security 	Sound effective governance <ul style="list-style-type: none"> • Regular progress reporting • Appropriate level of risk management • Legal and regulator compliance
--	---	--	--

Progress Measures:

Training graduates and \$ return Staff and volunteer engagement	Library membership # and usage \$ Funding – Government & Philanthropy	\$ return from Free for Service Financial surplus Redevelopment project on track	Increase in public use of Braille Compliance
--	--	--	---